

February 27, 2012

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

**Reference: Certification of CPNI Compliance of United Utilities, Inc.  
EB-Docket No. 06-36**

Dear Ms. Dortch:

Enclosed is the 2011 CPNI compliance certificate of United Utilities, Inc. (TRS #801906) as required by section 64.2009(e) of the Commission's rules.

Please contact me with any questions or concerns.

Sincerely,

  
Steve Hamlen  
President

Before the  
Federal Communications Commission  
Washington, D.C. 20554

CPNI Compliance Certification	)	EB Docket No. 06-36
To the FCC Enforcement Bureau,	)	United Utilities, Inc.
As Required by Section 64.2009(e)	)	TRS # 801906
Of the Commission's rules	)	

**UNITED UTILITIES, INC.**  
**CERTIFICATION OF CPNI COMPLIANCE**

1. United Utilities, Inc. ("UUI") (TRS # 801906) is submitting this compliance certificate for 2011 pursuant to section 64.2009(e) of the Commission's rules.
2. UUI does not use CPNI for marketing purposes. Additionally, UUI does not share CPNI with any other company for marketing purposes, including affiliates, joint ventures, or independent contractors. This policy is documented in company procedures and company personnel are trained in the non-use of CPNI data.
3. UUI does not release CPNI information to customers or their agents without proper authentication. The authentication requirements are documented in company procedures and company personnel are trained in the authentication process.
4. There were no actions taken by UUI against data brokers in 2011 concerning CPNI, and there were no customer complaints to UUI in 2011 concerning the unauthorized release of CPNI.
5. This certification is signed below by an officer of UUI, who has personal knowledge that UUI has established procedures that are adequate to ensure compliance with the CPNI rules currently in effect and the statements contained in this filing are correct.



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Steve Hamlen  
President